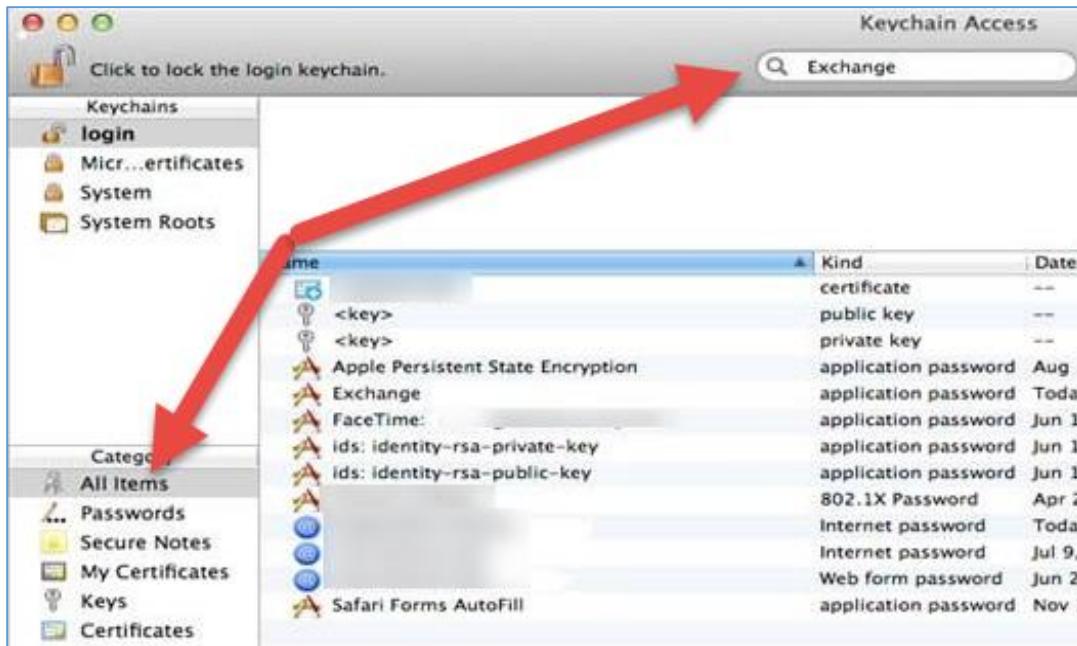


How to Delete Cached Passwords from the Apple OS X Keychain

If you have cached account information in your Apple Keychain, you may need to delete the cached account information when you change your password to prevent account lockouts. But don't worry, once deleted the account information will come back after you authenticate to the server again. Here's how to remove a cached key account:

1. Go to Application, then Utilities, then Keychain. Then, in the Search box, search for "Exchange" (for example).



2. Remove all items that have the name "Exchange".



- Copy Password to Clipboard
- Copy "Exchange"
- Delete "Exchange"
- Get Info

For information about how to reset your entire Apple Keychain in Mac OS X see:

<https://support.apple.com/en-us/HT203192>